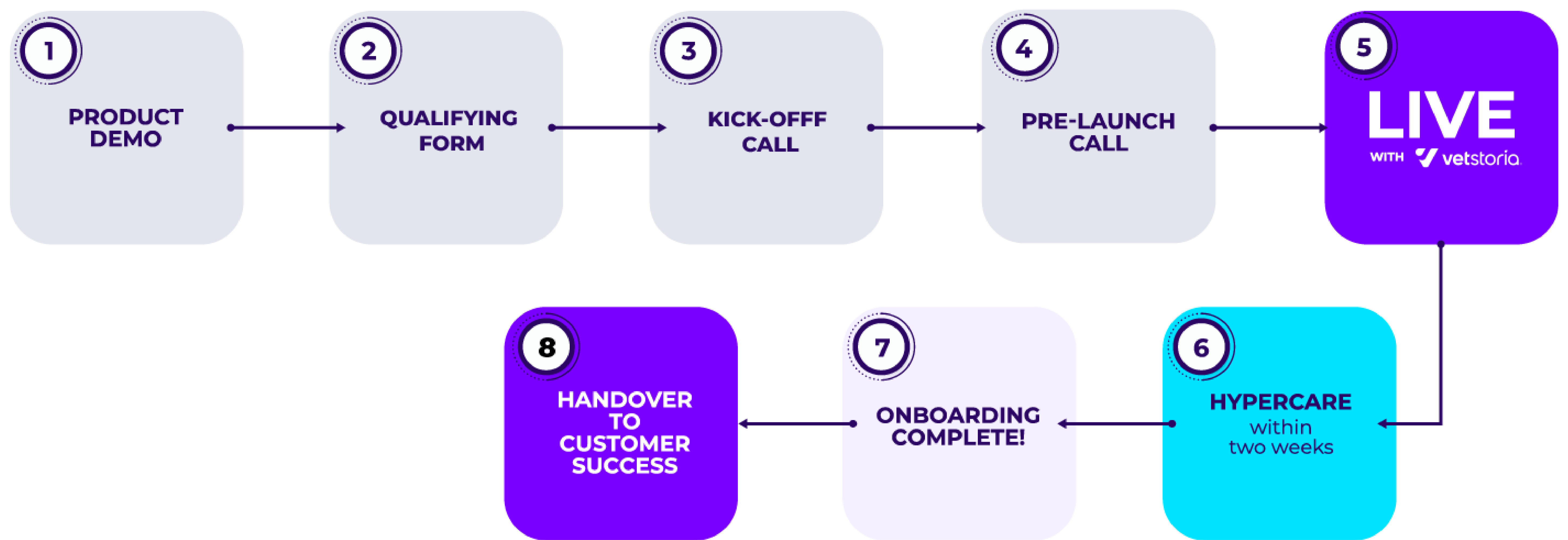


How easy is it to go live with Vetstoria?

It takes you only 2 calls.

To get started, appoint your Vetstoria champion. This would be the team member that takes the lead to go live with our platform. You can learn more about the champion [over here](#).

Our team will contact you when we need to connect and configure your practice management system (PIMS) after you attend the product demo.



Complete the “implementation form”

- Share details about your practice and key requirements
- Share PIMS details

Attend the kickoff call - 1 hour

- Introduce the team and discuss your expectations, explain the timeline and stages.
- Configure your settings and run a few test bookings.

Pre-launch call - 1 hour

- We will take you through your account, and explain the various customizations and features available.
- We will also explain the integration points (social channels), booking widget etc.

Go Live!

- You're ready to start using Vetstoria!

Hypercare phase

Your dedicated customer service representative will respond to any queries you have or help action any additional changes. This will be for a 2-week period after going live. After this phase, onboarding is complete, and our support team and customer success team will help you.

[See all the ways you can reach our support team](#)